



May 16, 2017

Dear Valued Sysmex Customer,

You may have seen the news this weekend regarding a global ransomware event, most recently identified as the 'WannaCry Ransomware'. Criminal hackers have released this new strain of ransomware that spreads itself automatically across vulnerable workstations in a network, causing systems to lock up until a ransom is paid. As is typical for these types of attacks, if you or a co-worker are not paying attention and accidentally open attachments to a phishing email, you will infect not only your own workstation, but immediately all computers on your network.

Sysmex has not been impacted by this virus. We wanted you to know via this communication that we are aware of this situation and to provide you with some information to possibly avoid its impact to you.

If your system's IPU is running Windows, and it is up-to-date with patches, it **will not** be vulnerable. If you have an IPU sitting on your facility's domain these IPU's are managed and should receive updates from your facility's IT personnel. To be protected, these IPU's must be updated by your appropriate IT professionals. Please talk with your facility's IT department with any questions regarding the status of patch protection. We have provided information on page two for specifics on the available patches as of today.

As for Sysmex products, My Sysmex™ is not affected by this virus as it is Apple based and Sysmex WAM™ and Sysmex XN-IC are Linux based and not affected.

We sincerely hope that you are unaffected by this event.

Sincerely yours,

Howard Taylor
Director of Information Systems Security
Sysmex America, Inc.

Updates

1. Check to see that Windows updates have been run and are current.

Click Start > Control Panel > System and Security. Under Windows Update click the View installed updates link. Scan the list (which can be alphabetized by clicking the box marked Name, or sorted by date) to see if you have ANY of these patches:

Windows 7

- a. April, 2017 Preview of Monthly Quality Rollup for Windows 7 (KB4015552)
- b. April, 2017 Security Monthly Quality Rollup for Windows 7 (KB4015549)
- c. March, 2017 Security Monthly Quality Rollup for Windows 7 (KB4012215)
- d. March, 2017 Security Only Quality Update for Windows 7 (KB4012212)

Windows XP: Windows XP has a single patch which has been released to address this issue. It would likely not be visible within the list of Windows XP Updates.

If these patches are **NOT** present you can move to step 2 and download appropriate patches:

2. Security Patches

- a. Windows 7 update KB4012212
- b. Windows XP custom update KB4012598